



The Deaf Families with Children Program brings often isolated children and families together, creating special memories and building social networks.

YOU HELP US BUILD CIRCLES OF SUPPORT

Programs grow to address needs of families and young adult

BUILDING A COMMUNITY

During the summer of 2009, Family & Children Services launched the Deaf Families with Children Program. Building on our more than 20 years of experience serving children and adults who are Deaf or Hard-of-Hearing (Deaf/HOH), this new program for families in San Jose enhances social skills, health, and wellness, while building stronger connections to the community and neighbors. Funded by the City of San Jose's Healthy Neighborhoods Venture Fund and private donations, including a grant from Commonwealth Central Credit Union, the program offers after-school activities for children, parenting education, and family activities.

The year ended with two memory-making weekend camping trips at the Santa Cruz/Monterey Bay KOA Campground.



"I don't know where I would be without ILP. Now I'm in school, have a job, and I know who to call when I need help."

—Maggie, age 19

FROM FOSTER CARE INTO INDEPENDENCE

More than 600 youth living throughout Santa Clara County received guidance, support, and life skills training from Family & Children Services' Independent Living Program (ILP) last year. These 16-21 year old young adults are making the often difficult transition from the foster care system into independence.

Prior to October 2009, ILP services were divided among five nonprofit organizations. Through a competitive bidding process, Family & Children Services was selected to partner with the County of Santa Clara to create a more integrated program to address the critical needs of youth emerging from foster care.

ILP's one-to-one support and group learning classes are designed to prepare youth for self-sufficiency by focusing on employment, education, permanency (e.g., building lasting connections with responsible adults, whether relatives or friends), and youth development.

We connect youth with the tools, resources, knowledge, and encouragement they need to set and achieve their goals, now and throughout their lives.

When Maggie* came to ILP, she wanted help with two goals: finding a job and continuing her education. Her case manager showed her ways to look for work, walked her through job

applications, and practiced interview questions. Maggie secured a job at a store and kept the position for a year, until she was ready to move on to a higher-paying position at another company.

Once she had her first job, Maggie felt confident that she could start college. Her case manager took her to visit a few local community and four-year college campuses and introduced her to the staff members at each school who were there to help former foster youth succeed. Maggie decided to enroll in a community college, with the goal of transferring to a state college in two years.

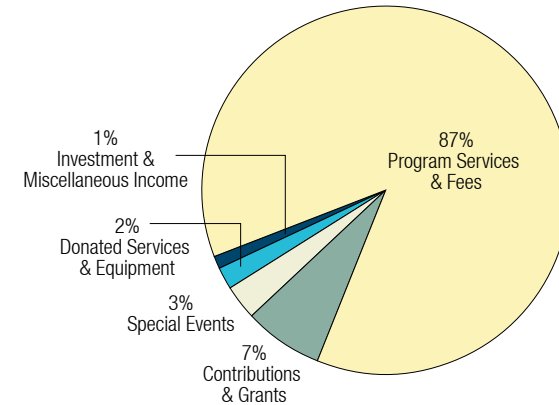
Maggie discovered she loved college. "I found where I belong," she said.

* Names changed to protect confidentiality.

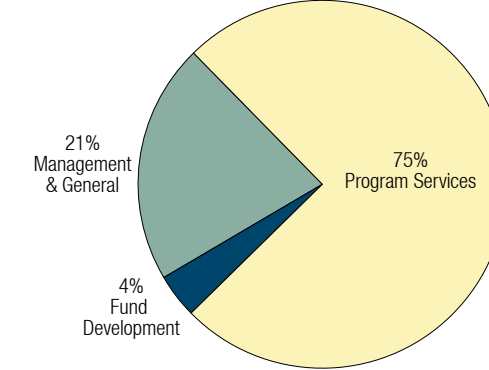
FINANCIALS

July 2009 – June 2010

Operating Revenue: \$ 7,090,599



Operating Expenses: \$ 7,871,749



"I learned how to share and play with other kids without fighting all the time."

YOU EXPAND OUR CIRCLE OF SUPPORT

We are grateful to the individuals, companies, and foundations who made it possible for us to offer our counseling and prevention programs to children, youth, and adults in need over the last year. We sincerely cannot provide our quality services without you.

Keep in touch with us. Find us on Facebook, Twitter, LinkedIn, and Posterous. Find links at www.fcscservices.org.

Give to programs that touch you. Whether donating online (www.fcscservices.org) or by mail, let us know how you would

like your donation to be applied. Potential areas include: school services, counseling, family violence prevention, foster youth services, military and veterans counseling services, LGBTQ programs, and Deaf & Hard-of-Hearing services.

Share of your time and expertise. We invite you to contact us to explore volunteer possibilities.

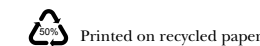
Together, we are building strong, safe, and self-sufficient individuals, families, and communities.

During Fiscal Year 2010, we expanded several of our programs to address the increased needs of our community. The investment, combined with difficult economic conditions and extraordinary, one-time charges, resulted in an operating loss, which was funded through our reserves. To view our audited financial statements, please visit the 'Who We Are' section of our web site: www.fcscservices.org.



375 Cambridge Avenue
Palo Alto, CA 94306
tel (650) 326 6576

950 W Julian Street
San Jose, CA 95126
tel (408) 292 9353



www.fcscservices.org
To update your address:
info@fcscservices.org | 650-326-6576

ANNUAL REPORT 2009-2010



EXPANDING THE CIRCLE OF SUPPORT

Your Circle of Support. SM

HELPING KIDS THRIVE IN THE CLASSROOM AND IN LIFE

Students benefit from on-site counseling services made possible by donations



Jordan*, age 5, approached recess like he was going to battle. Plush lion in his grip, he would wage war on other stuffed animals. Concerned by Jordan's anger, which also burst forth during class and in interactions with classmates, his teacher approached Jordan's parents.

When they met, his parents revealed their worries, too. Their pediatrician had suggested consulting with a therapist, yet they doubted that they could afford such services. Jordan's teacher explained that

free counseling was available at the school with a therapist from Family & Children Services. They eagerly agreed to sign up.

In counseling, Jordan engaged in art activities and play. The stories he created, the content of his drawings, and the way he interacted helped our therapist to understand what was going on and to develop a treatment approach. This included teaching his parents strategies to use with him at home.

While the lion remained Jordan's favorite stuffed animal, the lion's character gradually shifted from hunter to protector, reflecting how his therapist modeled empathy. Increasingly, play began to focus on how the lion cared for other animals and toys.

One day Jordan noticed a worm on the walkway as the class was returning from the library. His teacher watched in wonder as Jordan gently moved the worm to a

spot on nearby grass, safeguarding it from passing feet.

Students who need help to develop social skills, cope with difficult home lives, and address behavior that impedes their learning receive counseling thanks to the generosity of our donors. Contributors to our San Mateo and Santa Clara County school services include individual donors, Valle Monte League, the Atkinson Foundation, the Silicon Valley REALTORS Charitable Foundation, the David B. and Edward C. Goodstein Foundation, and the WD Foundation.

We are proud to work closely with school districts, the City of Sunnyvale, and the City of San Jose to help students thrive.

Jordan could have gone on to become increasingly angry and disruptive. Thanks to you, he learned skills that will serve him better in school and for life: compassion and friendship.



Our mission is to build strong, safe, and self-sufficient individuals, families, and communities.



July 2009 – June 2010

Board of Directors

President & CEO
James J. Welsh, MSW

Officers

Jon Kaplan, *Chair*
James Ochsner, *Treasurer*
Robert Wiercinski, *Secretary*

Members

Carolyn Amster
Ayelet Baron
Margaret Brauns
Neil Cavezza
John DuBois
Francesca Eastman
Chris Henderson
Tasneem Ismailji, M.D.
Marianna Klebanov
Teresa LaFromboise, Ph.D.

Lynette Mandal
Marilyn Nagel
Sharon Nelson-Barber, Ed.D.
Alice Nuzzo
Anna Ranieri, Ph.D.
Thomas Ream
Robert K. Roskoph
Timothy Sarhatt
Michael Schwartz
Jerry Talley, Ph.D.
Guillermo Viveros

Advisory Board

Lindy Barocchi
Pam Brandin
Nan Chapman
Greg Gallo
Betsy Glikberg
Barbara Glynn

Cynthia Fry Gunn
Alejandro M. Martindz, Ph.D.
Laureston H. McLellan
Stephen Player
Lawrence M. Schwab

Adjunct Committee Members

Christine Curry
Stephanie Hewitt

Rosalinda Quintanar, Ph.D.
Andrew Zeif

HIGHLIGHTS



The LGBTQ Youth Space Program team celebrates its LACY Honors Award with Don Bleu (Star 101.3 FM) and Olympian Jennifer Azzi.

LGBTQ YOUTH PROGRAM HONORED

In November 2009, Legal Advocates for Children and Youth (LACY), a program of the Law Foundation of Silicon Valley, honored our LGBTQ Youth Space Program at its annual awards luncheon. This program, operated in collaboration with the Billy DeFrank LGBT Center, offers culturally-competent mental health care and support services for youth 16-25 years old who identify as gay, lesbian, bisexual, or transgender. The program's drop-in center receives more than 200 youth visits each month.

SERVING RETURNING VETERANS

The news continues to draw attention to the mental health needs of veterans of the deployments in Iraq and Afghanistan. We are proud to be responding to these needs in our community. In addition to welcoming veterans, service members, and their families to our offices for one-to-one and family counseling, we continue to bring our services to the **San Jose Vet Center**, where we work closely with the Vet Center staff to help men and women coping with Post-Traumatic Stress Disorder and other effects of war.

GROWTH IN RECOVERY SERVICES

We more than doubled the size of our outpatient drug and alcohol treatment program for adults. In addition to serving men and women in the San Jose area, we brought services to our Palo Alto office, increasing support for adults in North County. More than 2,000 men and women received counseling and support.

WINTER WORLD OF WHIMSY

In December, the volunteers of **Valle Monte League** presented the 42nd annual Christmas Tree Elegance event. This holiday spectacular presented a week of festive teas, luncheons, children's parties, and galas while raising funds for mental health services.

Valle Monte League has provided essential funds to support Family & Children Services' mental health programs since 1954.

CIRCLES OF GENEROSITY

7TH ANNUAL CIRCLE OF SUPPORT BREAKFAST

In May 2010, the Circle of Support Committee, led by co-chairs Elizabeth Stewart and Lynette Mandal, presented its annual event benefiting Family & Children Services. Lead underwriting was provided by **John A. and Cynthia Fry Gunn**.

Award-winning author **Mark Salzman** entertained and inspired the audience with poignant stories from his time as a volunteer teaching writing at a juvenile hall.

Eastside College Preparatory School was honored at the event for its outstanding contributions to education. The award was accepted by Founder and Principal **Chris Bischof**.

The event included a successful Fund-A-Need auction. The funds raised made possible essential support services for teens and young adults during challenging times of their lives.

FAMILY & CHILDREN SERVICES CHARITY GOLF CLASSIC

Also in May, Family & Children Services presented its inaugural Charity Golf Classic. More than 100 golfers joined us to play the renowned course at the Los Altos Golf & Country Club. The presentation of this new event was led by volunteers **Alice Nuzzo** and **Praveen Mandal**.

We express a very special thank you to our celebrity guests: Roger Craig, Ronnie Lott, Harris Barton, David Wright, Eric Wright, and David Casper.

Lead underwriting was provided by **CTS Electronics Manufacturing Solutions** and **Sereno Group Real Estate**. The hole-in-one prize, a Tesla Roadster, was generously provided by **Tesla Motors** and **FIT**.

For information about special events, please contact Jodi Corwin at 650-543-5412, send an email to info@fcservices.org, or visit the News section of www.fcservices.org.



Children delight in the entertainment at the Christmas Tree Elegance Children's Party.



Mark Salzman, Lynette Mandal, Beth Stewart, and Chris Bischof celebrate a successful 7th Annual Circle of Support Breakfast.

CIRCLE OF SUPPORT BREAKFAST UNDERWRITERS

Lead
John A. and Cynthia Fry Gunn

Partner
Borel Private Bank & Trust Company
Barbara and John Glynn

Pacesetter
Burr, Pilger & Mayer
Susan and Bill Friedman
Katherine and Mark Valentine

Friend
Anonymous
Michael and Christine Curry
Joyce Friedman
Gunderson Dettmer
Barbara E. Jones
Dolly Owen Miller
Alice and Richard Nuzzo
Robert K. Roskoph of Crist, Biorn,
Shepherd & Roskoph
Elizabeth and Dugald Stewart

Advocate
Minnette Diamond
Charles Schwab, Menlo Park Branch
Kelly and Pat Jay

Hole Sponsors
Alain Pinel: Sharon & Marcella; Jim and Jimmy Nappo
Alain Pinel: Judy Bogard-Tanigami and Sheri Hughes
Austin Stewart, Esq.
Bank of the West Private Banking
Borel Private Bank & Trust Company
Cohn, Reid, and O'Neill Insurance Services
Heritage Bank of Commerce
International ProInsurance Services LLC
MassMutual Financial Group
Ocean Classroom Foundation
Opes Advisors
Owen Signature Homes
RJ Dailey Construction
Sereno Group Real Estate: Alice Nuzzo and Nancy Manning
Tiret & Company, CPAs

In Kind
AMG Enterprises
Avenue Florist
Crown Plaza Cabaña Hotel
Kepler's Books & Magazines
Munday and Collins AV
Dolly Owen Miller
Pee't's Coffee and Tea
Lindsay Stewart and Matt Goldberg
John Straubel
Streamline Limousine

FAMILY & CHILDREN SERVICES GOLF CLASSIC UNDERWRITERS

Title
CTS Electronics Manufacturing Solutions
Sereno Group Real Estate

Tournament
CV Partners
GridIron Systems

Cart
OutForce LLC

Lunch
First & Main Sports Lounge

Hole-in-One
FIT
Tesla Motors

Partner (\$2,500 +)
Burr Pilger Mayer
CVPartners
Dudley-Vehmeyer-Brown
Memorial Foundation
Fatherhood Collaborative of San Mateo County
Susan and Bill Friedman
GridIron Systems, Inc.
IBM Corporation - Employee Giving Campaign
Barbara E. Jones
Lockheed Martin
Employees' Foundation
Michael and Paula Rantz
Foundation
OutForce LLC
Rotary Club of San Jose
Katherine and Mark Valentine Fund ^

Sustainer (\$1,000 +)
Anonymous
Carolyn Amster
David Anderson
Lindy F. Barocchi
Ayelet Baron
Shirley and Steven Bragonier
Margaret and Martin Brauns
The Chiuchiarelli Family Foundation

APPRECIATION

Family & Children Services is able to offer counseling, caring, and support to individuals and families in need because of the generosity of our donors. We are grateful for gifts of all amounts.

We are pleased to recognize donations of \$500 or more received from July 1, 2009 through June 30, 2010, as well as memorial, tribute, and in kind gifts.

<p>Visionary (\$100,000 +) Valle Monte League, Inc.</p> <p>Catalyst - (\$50,000.00 +) Sobrato Family Foundation Sovereign Order of St. John of Jerusalem Knights Hospitalier Saint Joseph Commandery United Way Silicon Valley</p> <p>Collaborator (\$25,000 +) John A. and Cynthia Fry Gunn</p> <p>Inspirer (\$10,000 +) Anonymous The Altos Foundation The Bella Vista Foundation Cisco Foundation The David B. and Edward C. Goodstein Foundation Tasneem Ismailji and Bala Manian Jaynie and William Kind Lynette M. and Praveen K. Mandal Alice and Richard Nuzzo Bernard M. and Steffi A. Sims * David B. Wright</p> <p>Leader (\$5,000 +) Anonymous American Century Investments Foundation Atkinson Foundation Borel Private Bank & Trust Company CTS Electronics Manufacturing Solutions Michael and Christine Curry Barbara and John Glynn Bob and Edie Kirkwood ^ Sereno Group Real Estate United Bank Foundation WD Foundation</p> <p>Partner (\$2,500 +) Burr Pilger Mayer CVPartners Dudley-Vehmeyer-Brown Memorial Foundation Fatherhood Collaborative of San Mateo County Susan and Bill Friedman GridIron Systems, Inc. IBM Corporation - Employee Giving Campaign Barbara E. Jones Lockheed Martin Employees' Foundation Michael and Paula Rantz Foundation OutForce LLC Rotary Club of San Jose Katherine and Mark Valentine Fund ^</p> <p>Sustainer (\$1,000 +) Anonymous Carolyn Amster David Anderson Lindy F. Barocchi Ayelet Baron Shirley and Steven Bragonier Margaret and Martin Brauns The Chiuchiarelli Family Foundation</p>	<p>CommonWealth Central Credit Union Cotter Charitable Foundation ^ Sue Crawford Julie and Dennis Daul FIT Joyce Friedman G. Willard Miller Foundation Penny and Greg Gallo ^ Charles and Nancy Geschke ^ Gunderson Dettmer Janet and Richard Hart The Health Trust Imperial Royal Lion Monarchy The David and Annette Jorgensen Foundation Jon and Michelle Kaplan Catherine and James Koshland The McElwee Family Barbara and Laureston McLellan Dolly Owen Miller The Morrison & Foerster Foundation Marilyn Nagel and Jeff Nassi Jim and Laura Ochsner Carrie Perzow and Von Leirer Barbara Pugliese Paula Robichaud Robert K. Roskoph of Crist, Biorn, Shepherd & Roskoph Rovi Corporation Tim and Terri Sarhatt Kristal and Frank Shen Silicon Valley REALTORS Charitable Foundation Elizabeth and Dugald Stewart Patricia and Mark Thompson TOSA Foundation Betty Welsh James Welsh and Carrie Edwards Welsh</p> <p>Partner (\$2,500 +) Burr Pilger Mayer CVPartners Dudley-Vehmeyer-Brown Memorial Foundation Fatherhood Collaborative of San Mateo County Susan and Bill Friedman GridIron Systems, Inc. IBM Corporation - Employee Giving Campaign Barbara E. Jones Lockheed Martin Employees' Foundation Michael and Paula Rantz Foundation OutForce LLC Rotary Club of San Jose Katherine and Mark Valentine Fund ^</p> <p>Sustainer (\$1,000 +) Anonymous Carolyn Amster David Anderson Lindy F. Barocchi Ayelet Baron Shirley and Steven Bragonier Margaret and Martin Brauns The Chiuchiarelli Family Foundation</p>	<p>Alan Herzig and Jeanne Wohlers Stephanie Hewitt Sheri Hughes International ProInsurance Services, LLC John and Jacque Jarve ^ Pat and Kelly Jay Kepler's Books & Magazines Joan Lonergan Amy and Rick Magnuson MassMutual Financial Group Maryanne McGlothlin The McMinn Foundation Sallie and Bob Morgan Mariam Nayiny Radji Dorothea and Soli Nawas John and Cheryl Nelson Nina McLemore, Inc. Alicia Nuzzo Ocean Classroom Foundation Opes Advisors Lynn and Susan Orr Owen Signature Homes Valerie and John Poggi RJ Dailey Construction Co. The Robert Freeman Ford Charitable Foundation Emma and Michael Rock Nancy Rosendin Page and Ferrell Sanders ^ Pamela and Lawrence M. Schwab Gail and Michael Schwartz Mr. and Mrs. Edwin A. Seipp Jr. Sereno Group Real Estate: Alice Nuzzo & Nancy Manning Silicon Valley Bank John M. Spencer Lorna and Gordon Steel Mojdeh Talebian Jerry Talley Tiret & Company, CPAs United Way of Southeastern Pennsylvania Olivia and Guillermo Viveros Jeanne and Leonard Ware R. Thomas Watson Shirley and Edward Wes Jack R. and Mary Lois Wheatley ^ Robert Wiercinski and Brooke Bauer-Wiercinski Andrew Zeif and Melissa Dougherty</p> <p>Memorials & Tributes <i>In honor of Stacey Barsena</i> Carrie Perzow and Von Leirer</p> <p><i>In memory of Evelyn Beronio Koenig</i> David A. Beronio</p> <p><i>In memory of John D. "Jack" Black</i> Dave and Sharon Smullin</p> <p><i>In honor of Sun Bonds</i> Hill Top Advisors</p> <p><i>In honor of the Circle of Support Committee</i> Maryanne McGlothlin</p> <p><i>In memory of Mark Coplen Santana</i> Doris Coplen Santana and John Santana</p>	<p><i>In honor of Francesca M. Eastman</i> Alfreda and Robert Andrews</p> <p><i>In honor of Susan Friedman</i> Joan Lonergan</p> <p><i>In memory of David Goodstein</i> R. Thomas Watson</p> <p><i>In honor of Dorothy Hallsten</i> Kathryn J. Hallsten Ritchey</p> <p><i>In honor of Linda Hannah</i> Sandra A. Livingston-Brady</p> <p><i>In honor of Jeanne Heise</i> Mary and Matthew Powell</p> <p><i>In honor of Madalena Henning</i> Dorrit Kingsbury</p> <p><i>In honor of Barbara E. Jones</i> Joyce Ellis</p> <p><i>In memory of Lisabeth Kaplan</i> Rosemary and Daniel Kaplan</p> <p><i>In honor of Heidi Kennedy</i> June and John Sullivan</p> <p><i>In memory of Mildred W. McGlothlin</i> John and Joanne McGlothlin Linda and Paul* O'Kane</p> <p><i>In honor of Dorothy McMichael</i> Sallie and Jay Whaley</p> <p><i>In honor of Robert K. Roskoph</i> Ellen Fox Maureen and Paul Roskoph</p> <p><i>In memory of Steffi A. Sims</i> Bernard M. Sims & Steffi A. Sims Living Trust</p> <p><i>In honor of Michelle Smith</i> Gary and Sarah Smith</p> <p><i>In honor of Richard Thesing</i> J. Richard Thesing</p> <p>Matching Gift Companies Cisco Systems Deloitte Services LLP Microsoft Corporation National Semiconductor Symantec</p> <p>Family & Children Services Charity Golf Classic Corporate Teams Borel Private Bank & Trust Company DLA Piper Hood & Strong Opes Advisors Sereno Group Real Estate</p> <p>Circle of Support Breakfast Table Sponsors Michael & Christine Curry The David B. & Edward C. Goodstein Foundation Minnette Diamond Family & Children Services Carrie Edwards-Welsh & Jim Welsh</p>	<p>KOA Campgrounds Carmen Landeros Alexander Leon Maltby's Restaurant Marie Calendar's Marshall Madamba and Luzmaria Martinez McDonald's - Capitol Expressway Joanne and John McGlothlin Maryanne McGlothlin Virginia Mendez Metropolitan Community Church Millennium Designs Dolly Owen Miller Munday & Collins AV National Charity League, Inc., Mid-Peninsula Chapter Nordstrom Palo Alto Alice and Richard Nuzzo Oshman Family Jewish Community Center Pee't's Coffee & Tea Red Robin Gourmet Burgers - Eastridge Robert Half International ROEM Corporation Romano's Macaroni Grill - Los Altos Eastridge Loop Safeway, Los Altos The San Francisco 49ers Foundation Santa Clara County Peace Officers Association Scrapbook Island Sereno Group Real Estate - Los Altos 6 Degrees Marketing Spoil Me Spa & Salon St. John's Bar & Grill Starbucks - E. Santa Clara St. John Straubel Streamline Limousine Sundance Steakhouse Target Stores - San Jose Capitol Country Gourmet Thomas A. Kelley Investments in Partnership with The Sports Gallery Trader Joe's - Menlo Park TurningWheels for Kids Una Mas - Store 303 Doris Vasquez Carolyn Walker and Richard Kubelka Jim Welsh and Carrie Edwards-Welsh Westin, Palo Alto Williams Party Rentals Barbara and Gary Wipfler The Wooden Horse Evette Ybarra Linda and Robert Ybarra Zanotto's Family Market Limin Zheng Zitune Restaurant</p>
---	---	--	---	--

* deceased
^ an advised fund of Silicon Valley Community Foundation