



**FAMILY &  
CHILDREN SERVICES**

[www.fcservices.org](http://www.fcservices.org)

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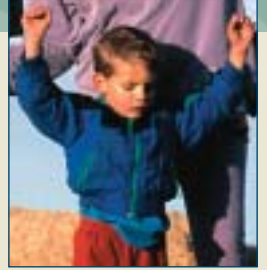
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# HIGHLIGHTS FOR FRIENDS OF FAMILY & CHILDREN SERVICES



**Strengthening individuals.  
Strengthening families.  
Strengthening communities.**



**FAMILY &  
CHILDREN SERVICES**

## LETTER FROM THE PRESIDENT

### Dear Friends of Family & Children Services,

The fall is a wonderful time at the agency. We are a quarter of the way into our new fiscal year, renewed with a commitment towards the 8,000 children, teens, and adults we will serve. We enjoy hearing from our clinicians, who are based on-site at various schools, talk about the new caseloads they are receiving at the start of the new school year.

At our most recent board meeting, our Board of Directors was presented with a financial review by our auditors, Hood & Strong. Family & Children Services was again commended on its financial strength and accountability practices. We take seriously the new legislation aimed at improving accountability within non-profits, including the Non-Profit Integrity Act, and we have implemented a number of internal policies to reflect our commitment to accountability and transparency to our clients, donors, funders, contractors, volunteers and staff.

Perhaps most exciting, is the clear direction the agency is taking by adopting a new mission statement.

**Our mission is to build strong, safe, and self-sufficient individuals, families, and communities.**



We believe that this new mission statement reflects our belief that those whom we serve not only will feel taken care of, but will be stronger, safer, and more self-sufficient as a result of our work together. We believe that this statement reflects the diversity of approaches to our work. We work with individual, families, and whole communities. Just as I stated above, our clinicians work in schools. They work to improve the strength of the individual student, his family, and his school community in an integrated manner. Along with the new mission statement, we have an entirely re-vamped marketing platform, which will help us better convey what we are all about to our clients, to our donors, to our foundation and corporation partners, and to those with whom we collaborate.

I'm very proud of our staff, who continually exhibit professionalism, cultural sensitivity, and passion for the work they do. I'm also proud of our clients – they are the ones doing the hard work.

As a friend of the agency, I thank you for your support in helping us help our clients build the resources they need to become strong, safe and self-sufficient.

Sincerely,

**Jeanne C. Labozetta, LMFT, MBA**  
President & CEO



## NEWS AND VIEWS

- In concert with our new mission statement, to build strong, safe, and self-sufficient individuals, families, and communities, Family & Children Services developed a marketing platform to promote the unique aspects of the agency, including:
  - our vast array of integrated services, allowing clients to address issues concurrently
  - easy access to services, including serving clients in over 100 locations, and in seven languages
  - pioneering innovative, leading-edge services where we are often the only providers
  - our responsiveness to the ever-changing needs of our community
- Family & Children Services was recently recognized at the national level, having been awarded the Robert Rice Innovative Program Award by the Alliance for Children and Families. Our Early Childhood Services program was lauded for its unique approach to addressing healthy family dynamics, helping children achieve school readiness, and for identifying potential abuse and neglect.
- Last fiscal year, we increased our services to 8,000 individuals. This represents an increase of services to 1,000 more people than the previous year!
- Our school-based services increased with the increase of staffing at Foothill Continuation High School and Los Altos High School. Our clinicians provide services on-site at schools throughout San Mateo and Santa Clara Counties, making help easy to get.
- Family & Children Services began a new contract with three other organizations to serve Status Offenders in Northern Santa Clara County. We will provide case management, counseling, and parenting services to juvenile youth offenders and their families.

## VOLUNTEER OPPORTUNITIES

Family & Children Services welcomes those who might like to become involved with the agency on behalf of our clients. Please contact Lani Dorff, Director of Development & Marketing at [ldorff@fcservices.org](mailto:ldorff@fcservices.org) or **(650) 326-6576** for information on the following volunteer needs:

- Helping dress models for a fundraising fashion show sponsored by Valle Monte League on Wednesday, November 30th. Women only please.
- Serving on the Ways to Work loan committee. Our Ways to Work

program provides low-income transportation loans for families who might not otherwise qualify. Time requirement is 1.5 hours per month in the San Jose area.

- Our San Jose site is hoping to get spruced up with the help of a landscape architect.
- Our Independent Living Program (ILP) in Campbell is looking for volunteers to mentor youth, or to provide workshops on basic life skills topics such as job interviewing, and how to create and stick to a budget.